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Where to Get Answers to Your Medicare Questions

Visit Medicare.gov to:

- See what services Medicare covers
- Learn about Medicare health and drug plans in your area, including costs and benefits
- Choose and join a Medicare health or drug plan that meets your needs
- Find a Medicare Supplement Insurance (Medigap) policy in your area
- Find doctors, health care providers, and suppliers who participate in Medicare
- Find out how to file a Medicare appeal or how to let someone speak with Medicare on your behalf
- Compare the quality of care health care facilities provide
- View Medicare publications and other resources

Create a secure Medicare account to:

- View and print a copy of your official Medicare card
- Track Original Medicare claims and your Part B (Medical Insurance) deductible
- Sign up for electronic Medicare Summary Notices (eMSNs)
- Manage your personal health information (like medical conditions, allergies, and implanted devices)
- Sign up to get your “Medicare & You” handbook electronically (you won’t get a printed copy if you choose to get it electronically)
- Manage your prescription drug list
- Search for, add to, and manage a list of your providers and access quality information about them

Call 1-800-MEDICARE (1-800-633-4227; TTY: 1-877-486-2048) to:

- Check your Medicare claim status
- Get answers about your Medicare deductibles
- Get answers to Medicare premium payment questions
- Report Medicare fraud
- Appeal a Medicare coverage or payment decision
- Find your level of Extra Help with Medicare drug coverage costs if you automatically qualified and didn't apply
- Get information about Medicare coverage, benefits, and preventive services

Visit ssa.gov or call Social Security at 1-800-772-1213 (TTY: 1-800-325-0778) to:

- Find out if you're eligible for Medicare
- Create a "my Social Security" account to do things like report a change of address, name or phone number
- Sign up for Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance)
- Disenroll from Part B (or disenroll from Part A, if you pay a premium for it)
- Apply for Extra Help with Medicare drug coverage costs
- Report a death
- Appeal an Income-Related Monthly Adjustment Amounts (IRMAA) decision (some people pay a higher Part B and/or Part D premium if their income is over a certain amount)

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

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